

Atty Docket No. 020366-075210

PTO FAX NO.: (703) 872-9306  
ATTENTION: Examiner Stephen M. D'Agosta  
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Group Art Unit 2683

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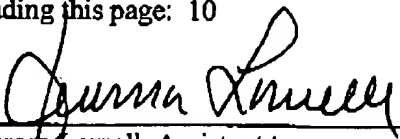
I hereby certify that the following document(s) in re Application of Donald E. Gillespie, et al., Application No. 09/642,203, filed August 19, 2000 for METHOD AND SYSTEM FOR CONDITIONALLY ROUTING CALLS is being facsimile transmitted to the Patent and Trademark Office on the date shown below.

Document(s) Attached

1. Transmittal Form (1 page); and
2. Amendment (8 pages).

Number of pages being transmitted, including this page: 10

Dated: April 15, 2004

  
Aurora Lowell, Assistant to  
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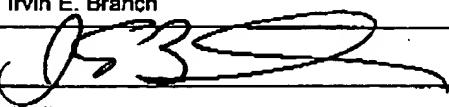
TOWNSEND and TOWNSEND and CREW LLP  
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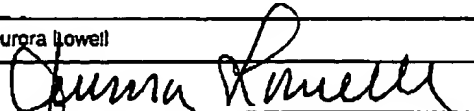
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PTO/SB/21 (08-03)

<b>TRANSMITTAL FORM</b> <i>(to be used for all correspondence after initial filing)</i>		Application Number	09/642,203
		Filing Date	August 19, 2000
		First Named Inventor	Gillespie, Donald E.
		Art Unit	2683
		Examiner Name	Stephen M. D'Agosta
Total Number of Pages in This Submission	1	Attorney Docket Number	020366-075210

ENCLOSURES (Check all that apply)		
<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input checked="" type="checkbox"/> Amendment/Reply <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Response to Missing Parts/Incomplete Application <input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s)	<input type="checkbox"/> After Allowance Communication to Group <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to Group (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input type="checkbox"/> Other Enclosure(s) (please identify below):
Remarks		The Commissioner is authorized to charge any additional fees to Deposit Account 20-1430.

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Firm or Individual	Townsend and Townsend and Crew LLP Irvin E. Branch Reg. No. 42,358	
Signature		
Date	April 15, 2004	

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PATENT  
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By: Aurora Lowell  
Aurora Lowell

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**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

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In re application of:

Donald E. Gillespie, et al.

Application No.: 09/642,203

Filed: August 19, 2000

For: METHOD AND SYSTEM FOR  
CONDITIONALLY ROUTING CALLS

Customer No.: 20350

Confirmation No. 6852

Examiner: Stephen M. D'Agosta

Technology Center/Art Unit: 2683

AMENDMENT

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed January 16, 2004, please enter the  
following amendments and remarks:

Presently pending claims are reflected in the Listing of Claims which begins on page 2 of this  
paper.

Remarks/Arguments begin on page 6 of this paper.